



Lotus Outreach Australia's Dissemination of Information and Feedback Policy

Lotus Outreach Australia commits to share with its partners and collaborate in a timely manner on all important documentation used in the governance and the activity of the organisation. It welcomes the opportunity to work with stakeholders to improve these documents and activities and encourages frank discussion and feedback from its partners.

This includes creation of the following documents

- 3 year MOU with CWCC
- 1 year MOU with LOCAM
- Foreign Grant Agreement
- Annual Budgets
- Child Protection Policy
- PSEAH Policy
- Complaints Policy
- Privacy Policy
- Transparency Policy
- Non-Development Policy

Cambodian partner CWCC issues detailed bi-annual reports that allows LOA to understand and review the day-to-day nuances of running the GATE program and its outcomes.

Any items reported in the bi-annual reports that raise questions lead to useful feedback and discussion between CWCC and LOA, with LOCAM.

Information about the programs LOA funds and their outcomes, is shared with supporters in its quarterly newsletters, its annual report and on social media. Feedback and suggestions are welcomed.

See also the [Transparency Policy](#) and [Complaints Policy](#) on the website.